



Your Project Guaranteed On Time

Guaranteed Ready To Ship (GRS) Dates

Do supplier delays create chaos on your job site? With Bedford's Guaranteed Ready to Ship solution, you have one less thing to worry about.

When you receive a ready-to-ship date from Bedford, it's GUARANTEED! We understand the project environment and how delays can impact your profitability. No more worries about unreliable supply – we won't keep you guessing. In fact, Bedford guarantees every order will be ready to ship on time, every time.

Guaranteed Express Response (ER) Program

Have an emergency that requires faster service on short notice? Bedford offers Express Response options with shorter lead times on all of our project proposals.

We have invested significantly in our operations to meet or exceed the industry's best lead times with our standard delivery dates. But when you need to respond even faster to your customers' needs, you can still count on Bedford. Ask about our Guaranteed Express Response options, which can shave weeks off your delivery time.

Project Performance Guarantee

We stand behind our Guaranteed Ready to Ship (GRS) and Express Response (ER) programs by paying a significant penalty if your order is not delivered in the promised time. If a delivery date is not met under either of these programs, BRP will credit the late shipment invoice 10%. *Terms and conditions apply.*

Terms and Conditions

- Guarantee penalty applies only to customers with accounts that are current and in good standing at the time the order is placed.
- Guarantee only applies to posted quantities of mill run or less. Additional quantities may be subject to longer lead times and will be agreed upon at the time of acceptance.
- **Lead Time:**
 - Guaranteed Ready to Ship (GRS) date will be based on the buyer providing all necessary/required information to fulfill the order acceptance procedure (purchase order, drawings, specifications, etc.).
 - Lead time ends when product is deemed ready to ship from BRP.
- **Project Changes/Revisions:** Revisions will void original GRS date and will default back to order acceptance procedure.
- **Cancellation Policy:**
 - No cancellation on Express Response orders.
 - Standard cancellation policy for non-stock orders. Buyer is responsible for payment of all material produced and/or fabricated at the time of cancellation.
 - Cancelled orders for stocked items are subject to a 20% restocking fee.
- Any order placed on hold by the purchaser will be invoiced on the original GRS date. Standard payment terms and storage charges will apply (see price list).
- Standard warranty applies.
- **Freight Terms:** Domestic: F.O.B. Bedford, PA; International: EX-works USA
- All orders shall be subject to credit approval.
- **Payment:** Invoices not paid within terms will be subject to finance charges at a rate of 1.5% per month and invoices for finance charges shall be due upon receipt. All guarantees are null and void if invoice is not paid within terms.
- In the event the GRS date is not met, a 10% penalty on the Standard Ready to Ship price will be applied to the affected invoice in the form of a credit. Additionally, in the event an ER date is not met, any additional ER charges will be waived.
- Bedford reserves the right to terminate this agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to “force majeure,” government restrictions, wars, insurrections, unavailability of materials not manufactured by Bedford, and/or any other cause beyond the reasonable control of the party whose performance is affected.
- This agreement shall be governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, County of Bedford.
- Bedford reserves right to change terms and conditions without notice.

